

# Union County Human Services 2019 Annual Report





## Director's Letter

Union County Human Services provides services to our community including job search and readiness; food assistance; time limited cash assistance; Medicaid; subsidized child care; child support orders and collection; transportation; support services specific to seniors; and adult and child protection services.

In 2019, we focused on training for our staff regarding specific job duties along with health and wellness. All staff received information/training on the dangers of drug abuse; office and field safety; Question, Persuade, Refer (QPR) and Secondary Trauma to name a few. Staff attended both local and out-of-state training opportunities enhancing the ability to provide better services to our families.

The Prevention, Retention and Contingency (PRC) program plan was revised to include additional services for kinship families. The program continues to provide work support and other services to help low-income parents overcome immediate barriers to employment. The program also provides aid and services due to unexpected emergencies.

We appreciate the opportunity to assist our community members. The following provides statistical information on the services provided for 2019.

Respectfully,

Sue Ware  
Director

**Ohio Means Jobs (OMJ) Union County** is Union County's center for employment resources and business services. The center includes Workforce Innovation and Opportunity Act (WIOA) and Comprehensive Case Management and Employment Program (CCMEP) services. Consumers can receive assistance including job search, job skills, job training, education, and resume writing. Businesses receive services including job posting, applicant screening and referral, employer orientation and interviewing.

- Visitors to the OMJ center: 4,747
- Businesses served: 244
- WIOA funds expended on participants: \$38,044

\* **Ohio Works First (OWF)** provides time-limited cash assistance to needy families with (or expecting) children, by furnishing parents or specified relatives with work, training, and other support services they need to attain permanent self-sufficiency while meeting the family's ongoing basic needs. The funding for this program is a mixture of federal and state funds.

- New applications processed: 75
- 144 recipients: 136 children; 8 adults
- Client Benefits: \$441,498

\***The Food Assistance Program** formerly called food stamps and known nationally as the Supplemental Nutrition Assistance Program (SNAP) provides food assistance to eligible low-income Ohioans.

- New applications processed: 947
- 2,284 recipients: 974 children; 1,310 adults
- Client benefits: \$3,272,556

\***Child Care** is a subsidized program that financially assists eligible Ohioans to obtain child care for their children while they work, go to school or are in a training program. Parents or caretakers can choose a provider or center that is licensed, certified and held to maintaining and complying with regulatory inspections and policies.

- Open cases: 92
- 184 children served
- 6 licensed centers, 3 type B and 1 type A providers

**\*Ohio Medicaid** provides access to health care with a wide array of medical benefits for eligible Ohioans.

- 6,299 individuals eligible
- 2,848 children; 3,451 adults
- Client benefits: \$61,306,631

**\*\*Child Support** provides services to help ensure that children receive the financial and medical support they are entitled to. By working with both parents, the program seeks to establish and enforce support orders and maintain consistent support payments.

- Open cases: 2,613
- New orders: 161
- Support % collected: 75.03%
- Support collected: \$5,271,594

**Senior Services** provides services for community members ages 60 and older including home care, community nutrition and transportation. The funding for this program is from the Senior Services Sales Tax Levy.

- Total number of seniors receiving in home services: 334
  - Homemaking Services: 117
  - Personal Care: 47
  - Respite care: 8
  - Skilled Nursing: 5
  - Emergency Response Systems: 178
  - Medication Dispensers: 8
- Number of seniors receiving transportation services: 205 (total number of trips: 4,429)

**Adult Protective Services (APS)** investigates allegations of abuse, neglect, self-neglect and exploitation against Union County residents, ages

60 and older. The goal is to remedy conditions causing endangerment to adults.

- Referrals investigated: 23
  - Neglect investigations: 7
  - Self-neglect investigations: 6
  - Exploitation investigations: 10
  - Emotional abuse investigations: 4
  - Physical abuse investigations: 4

**Union County Agency Transportation Services (UCATS)** provides transportation services to Union County Agencies and individuals. Primary riders are seniors, ages 60 and over, and individuals with a medical disability.

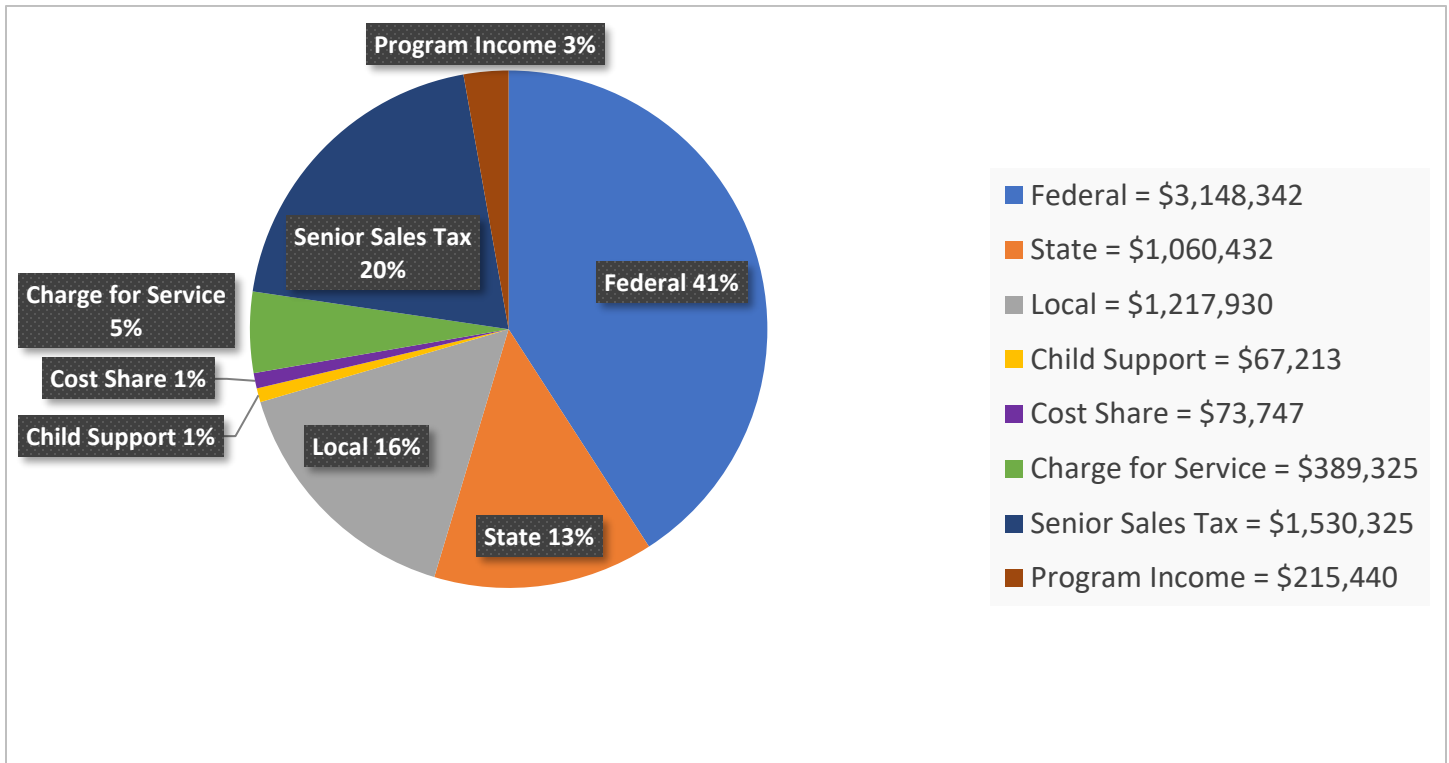
- Number of trips provided: 8,112
- Number of individuals served: 276

**Children Services** investigates/assesses allegations of abuse, neglect and dependency of children. The goal is to protect children from harm and to maintain children in the least restrictive setting safely. Children services provides foster care and adoption services to provide temporary or permanent homes to children when it is not safe to remain in their home.

- Total number of Investigations and Assessments: 273
  - Neglect investigations: 144
  - Physical abuse investigations: 136
  - Sexual abuse investigations: 38
  - Emotional maltreatment investigations: 15
  - Family in Need of Services assessments: 26
  - Dependency assessments: 11
- Total number of children in custody: 82
  - Placements in kinship care: 20
  - Placements in Union County foster homes: 38
  - Placements in network foster or group homes: 13
  - Placements in residential facility: 11
- Positive toxicology screened infants: 13

# 2019 Budget Breakdown

## Revenue



## Expenses

